



## PATIENT NEWSLETTER

### 2026 NEW YEAR

#### Staff News

We now have a total of 48 Staff including some of our PCN (Primary Care Network) staff in the Practice who work alongside our GPs.

Dr Alison Nichol will be starting with us on Monday 12th January 2026 as a Salaried GP taking over Dr Rachel Lambert's patient list. Dr Nichol will be working 3 days per week; Mondays, Tuesdays & Wednesdays. Dr Nichol is a very experienced GP, with a special interest in Women's Health. We look forward to welcoming her to our Practice Team.

Welcome to James our new Clinical Pharmacist. James can offer appointments relating to any medication issues, alongside our experienced Pharmacist Rima. They are a fantastic, small Team supporting our Clinicians. After saying our goodbyes to Gem, we welcomed Pippa our new Nurse. Pippa did her Nurse Training with us and made such an impression, we decided to bring her back into the fold!

Aizaz, our First Contact Physiotherapist will be leaving us on 31st January to pastures new. In February 2026, our previous Physiotherapist Tham will be returning to us which is fabulous news for our Team. Tham is very experienced and can offer great support to our Clinicians for patients with musculoskeletal (joint, muscle, nerve) issues in Primary Care providing expert assessment, diagnosis and management plans. Tham will be able to help patients with minor strains to chronic conditions (arthritis, back pain) causing pain, stiffness, and limited function, often due to overuse, sudden injury, or underlying diseases. Appointments with Tham can be booked directly without seeing your GP first. Please ask Reception for an appointment.

#### Surgery Charity

Our final Charity Fundraiser of 2025 was the recent Apple Juice sale - we sold out within a few days and had a quick restock and then sold out again! We managed to raise a fantastic £150 which was transferred to Wiltshire Treehouse, a charity that supports children and young people through grief. For 2026, we couldn't split them! Out of all the nominations received, our Surgery charities for 2026 will be 'Walking with the Wounded' and the 'Stroke Association'. Our first fundraiser was our annual Staff Christmas raffle on Christmas Eve. We are pleased to say that one event raised £420 which will be split and sent to the two Charities.



Grief Support for Children  
& Young People in  
Swindon & Wiltshire



## Wanborough Surgery

Some eagle eyed patients will have noticed some new noticeboards going up at Wanborough Surgery alongside some artwork. These are photographs of the local area taken by staff on various dog walks and hikes and then made into acoustic panels. The best bit of this was that the local group "The Old Boilers" have incredibly sponsored the whole bill for us so we send them a **huge** thank you again for this very kind gesture. We hope the patients enjoy the photos. On a side note, look at these funny AI generated pictures (versions of their own logo) one of the Old Boilers has created for us just for a bit of fun and to put a smile on our faces!



## New Patient Participation Online Group

If anyone has an interest in joining our PPG, which now meets online, please email us on **bswibc.ramsbury.pf@nhs.net** and we will include you in communications about future meetings. The PPG is a group of volunteer patients, caregivers, and GP Practice staff who meet regularly to discuss Practice services, patient experience, and ways to make improvements for the benefit of all patients and the Practice. It is there to support the Practice and patients, and encourages an open dialogue between our staff and patients—it's a very friendly Group so please do consider joining us.

Our next meeting is on Tuesday 20th January at 1800.

## Patient Survey

Our 2026 Patient Survey is now Live! Please scan the following QR to take part—it's very short and easy to complete. There are hard copies available in both Surgeries for those who do not have a smartphone or tablet. You must be a registered Patient of ours to complete the Survey.



## Winter 2025

The recent winter illnesses have made the Surgery rather hectic! We know the telephone lines have been constantly busy for our Reception Team, and the demand on appointments has been endless. Our Nurse Triage Team have been dealing with a constant flow of telephone calls and face to face appointments alongside our Doctors. Dispensary have been working like trojans to get through the Christmas/New Year rush of requests and our Medical Secretary/Admin Team are doing a fabulous job keeping up with all the referrals and clinical post that comes into the Surgery and so the list goes on.

We hope everyone has enjoyed a fantastic, restful, healthy and happy Christmas and here's to a fabulous New Year.

